

Warranty Terms and Conditions

We guarantee our products and services under the following conditions:

(Valid only if no warranty period and coverage was specified in front of this page.)

Repair warranty – One(1) month warranty on every repaired unit. Covers only the service performed under condition of normal usage. Other defects or complaints of different nature that appeared within the same period of time will be charged separately if return for service.

Printer with CIS package warranty – Three(3) months service warranty on printer unit and Continuous Ink System. Does not include cost of replacement parts and cartridges of the printer. One(1) month parts replacement warranty on Continuous Ink System only.

Continuous Ink System Conversion Warranty – One(1) month parts replacement and service warranty on Continuous Ink System only. Does not cover any defect that will occur with the printer unit after such modification or conversion.

Machine and Equipment Warranty – includes T-shirt Heat Press, Mug Press, Cap Press, ID Lace Button Logo Press, Button Press, and Laminating Machine. One(1) month unit replacement and three(3) months service **No return, no exchange policy** – Items, units or equipments are not returnable or exchangeable for any other or same items, units or equipments unless proven defective and within replacement warranty period.

Definition of Terms:

Service warranty – covers only cost of labor of repair

Unit Replacement Warranty – replacement of the unit with the same function and cost. Valid only if the unit is proven defective and within the specified warranty period. Valid only if complete packaging is presented upon claiming of warranty.

General Exclusions and Limitations:

- 1.) Warranty is valid only within the specified period of time from the date of the release of the item.
- 2.) Warranty is served only at any available INKNET service center or repair shop. Not valid for on-site or home service.
- 3.) Any physical damage, modifications voids the warranty.
- 4.) INKNET reserves the right to replace parts with refurbished parts.
- 5.) Replacement of the unit or part(s) does not extend or restart the warranty period.
- 6.) Warranty valid only if this sales invoice is presented upon claiming of warranty.
- 7.) This warranty does not extend to accessories. This warranty does not cover manuals and packaging, line cords and wiring.
- 8.) This warranty does not cover cartridges, ink, batteries or any other consumable items.
- 9.) This warranty does not cover any defect caused by accident, misuse, abuse, improper installation or operation, lack of reasonable care, loss of parts, tampering or attempted repair by an unauthorized person.
- 10.) The warranty does not cover any defects or malfunction caused by mis-adjustment of customer controls, use on an incorrect voltage, power surges, thunder storm, acts of God, use of defective or incompatible accessories, exposure to abnormally corrosive condition, and or entry by any insect, mice, rats, or foreign object in the product.
- 11.) This warranty does not cover damage arising during transportation.
- 12.) INKNET will not be liable for any loss, damage or alteration to any furniture, hardware or software, no matter how occurring, or any damage arising from loss of use, loss of profits or revenue, or for any resulting indirect or consequential lost or damage
- 13.) INKNET will not provide refund in any circumstances
- 14.) INKNET excludes all other warranties, conditions, terms, representations and undertakings, whether expressed or implied.